## **JANUARY 2018**

### Bruce County | Special Events





# HOSPITALITY & CUSTOMER SERVICE CERTIFICATION

Jan 22 9 am

Two-week hospitality and customer service training provided by Georgian College. Participants must be 19 years old and older to attend. Classes take place on Jan 22-24th & Jan 29-31st & Feb 1st. Training is free, with an optional \$30 Smart Serve course.



### SOFT SKILLS TRAINING

Jan 22 9:30 am

Free soft skills training provided by the Adult Learning Centre teaches you how to secure and/or retain employment. Training takes place Jan 22-26, and participants will receive a certificate of completion at the end.



#### CUSTOMER SERVICE EXCELLENCE

Jan 29 9:30 am

Join us for a full day of customer service excellence training and learn how to delight customers across any industry.

#### **REGISTRATION REQUIRED**

1 (855) 260 - 4900 | info@vpi-inc.com

\*Events are FREE unless otherwise specified.

#### Walkerton

200 McNab St. Suite 200 NOG 2V0

#### **Port Elgin**

Adult Learning Centre 211-515 Goderich St. NOH 2C4

#### Wiarton

Adult Learning Centre 576 Edward St. N0H 2T0

#### Kincardine

Lake Huron Learning Centre 385 Queen St. N2Z 2R4

#### **ASK US ABOUT**



#### Youth Job Link

- Free job-search workshops for students
- 15 18 years old; no experience req'd
- \$300 job placement incentive
- Full-time, part-time, Summer





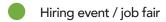




## **JANUARY 2018**

## Bruce County | Event Calendar

Monday	Tuesday	Wednesday	Thursday	Friday
1 NEW YEAR'S DAY Branch closed	2  RESUME BUILDING (Walkerton) 9 a.m 11 a.m.  SECOND CAREER ORIENTATION (Port Elgin) 9 a.m 11 a.m.  COVER LETTERS (Walkerton) 11 a.m 12 p.m.	3	4	5
8 INTRODUCTION: YOUTH JOB CONNECTION (Port Elgin) 9:30 a.m 12 p.m.	9  RESUME BUILDING (Walkerton) 9 a.m 11 a.m.  COVER LETTERS (Walkerton) 11 a.m 12 p.m.	DROP-IN: YOUTH JOB CONNECTION (Walkerton) 8:30 a.m 4:30 p.m.  SECOND CAREER ORIENTATION (Kincardine) 9 a.m 11 a.m.	SECOND CAREER ORIENTATION (Walkerton) 9 a.m 11 a.m.	12
SECOND CAREER ORIENTATION (Wiarton) 9 a.m 11 a.m.	RESUME BUILDING (Walkerton) 9 a.m 11 a.m.  COVER LETTERS (Walkerton) 11 a.m 12 p.m.	DROP-IN: YOUTH JOB CONNECTION (Walkerton) 8:30 a.m 4:30 p.m.	18	19
SECOND CAREER ORIENTATION (Walkerton) 9 a.m 11 a.m.  HOSPITALITY & CUSTOMER SERVICE CERTIFICATION (Walkerton) 9 a.m 4 p.m.  SOFT SKILLS TRAINING (Port Elgin) 9:30 a.m 3:30 p.m.	RESUME BUILDING (Walkerton) 9 a.m 11 a.m.  COVER LETTERS (Walkerton) 11 a.m 12 p.m.	DROP-IN: YOUTH JOB CONNECTION (Walkerton) 8:30 a.m 4:30 p.m.	25	26
CUSTOMER SERVICE EXCELLENCE (Walkerton) 9:30 a.m 4 p.m.	RESUME BUILDING (Walkerton) 9 a.m 11 a.m.  COVER LETTERS (Walkerton) 11 a.m 12 p.m.	31		



Guest speaker / info session / training



Youth workshop (15 - 29 years old)







